Matt Removal/Shaving Information

Pet Set always has your pet’s safety and comfort as their number one priority. When a pet is brought in with matts in their fur, we will evaluate the best option for keeping your pet safe and comfortable at all times.

**Pet Set will not cause unwarranted stress to pets by de-matting.**

Mats can be difficult to remove, and may require the pet to be shaved. Removing a heavily matted coat can cause nicks, cuts, or abrasions. Heavy matting can also trap moisture and urine near the pet’s skin, allowing mold, fungus, or bacteria to grow, and/or revealing skin irritations that existed prior to the grooming process. After-effects of mat removal can include itchiness, redness, self-inflicted irritations or abrasions, and failure of hair to regrow. In some cases, pets may also exhibit brief behavioral changes.

Dogs with severely matted coats require extra attention. This will result in an upcharge depending on the severity of the matting and the length of the de-matting process.

By signing this form, you state you have read the above statements and agree to pay any additional de-matting charges.

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